

All statistics are as of August 31, 2019

Statistics on all claims filed:

Total claims received (based on Eligibility forms)	51,816
Total claimants deemed Eligible	24,907
Initial Awards	23,850
Claims with at least one Revised Award	6,208
Total Unique Registrations	89,163

Information on claims for Survivors and Responders¹:

	Survivors		Responders	
Claims submitted (based on Eligibility forms)	18,952	36.58% ²	31,597	60.98%
Deemed Eligible	5,437	28.69% ³	18,977	60.06%
Award Determined	5,166	95.02% ⁴	18,258	96.21%
Deemed Ineligible	1,662	8.77% ³	2,715	8.59%

Self-Identified Claimant Category (based on claim form responses)	Count of Eligibility claims FILED		Count Eligible		Count of claims with Awards	
Non-Responder NYC - cleaning or maintenance work	1,147	6.05%	754	13.87%	732	14.17%
Non-Responder NYC - other capacity ⁵	13,846	73.06%	3,752	69.01%	3,551	68.74%
Resident within NYC zone	2,540	13.40%	666	12.25%	632	12.23%
Attend school/childcare/adult care facility	61	0.32%	38	0.70%	36	0.70%
NYC - Other Capacity	1,358	7.17%	227	4.18%	215	4.16%
Survivor Totals:	18,952	36.58% ²	5,437	28.69% ³	5,166	95.02% ⁴

1. Does not equal 100% because of "no response" claims.

- Percentage based on all claims filed.
 Percentage based on total Survivor Eligibility claims filed.
- 4. Percentage based on Survivor claims deemed Eligible.
- 5. Individuals who, through ordinary employment, were in the exposure zone during the period from September 11, 2001, through May 30, 2002.

Total awards to Survivors: \$1.193 billion

Survivor claims by age group (based on Eligibility Form) - based on age as of August 31, 2019, or at date of death if known:

Age Group	Submitted Eligibility Form	
61 years and older	10,095	53.27%
51-60 years old	5,675	29.94%
41-50 years old	2,442	12.89%
31-40 years old	577	3.04%
21-30 years old	108	0.57%
Younger than 21 years old	55	0.29%
Total:	18,952	

% of claims represented by an attorney: 81.3% for survivors; 82% for overall claim population

% increase in Survivor claims filed in the past year (August 2018 – August 2019): 69.08% (18,952 claims filed as of August 31, 2019; 11,209 filed as of August 31, 2018)



Statistics by Zip Code – All Survivor Claims by State

Based on Eligibility Forms submitted as of August 31, 2019

Place	Count	Place	Count
Alabama	18	Montana	3
Arizona	41	Nebraska	3
Arkansas	5	Nevada	36
California	129	New Hampshire	7
Colorado	36	New Jersey	2,481
Connecticut	201	New Mexico	11
Delaware	28	New York	13,908
District of Columbia	5	North Carolina	172
Florida	759	North Dakota	1
Georgia	122	Ohio	35
Hawaii	1	Oklahoma	9
Idaho	4	Oregon	11
Illinois	26	Pennsylvania	289
Indiana	11	Rhode Island	11
lowa	2	South Carolina	119
Kansas	5	Tennessee	11
Kentucky	7	Texas	57
Louisiana	9	Utah	7
Maine	7	Vermont	10
Maryland	56	Virginia	75
Massachusetts	40	Washington	11
Michigan	15	West Virginia	4
Minnesota	7	Wisconsin	3
Mississippi	3	Wyoming	2
Missouri	8	Other (outside domestic US)	131
	TOTAL S	urvivor Claims Filed	18,952

Survivor Claims by Zip Code – New York, New York area Based on Eligibility Forms submitted as of August 31, 2019

Place	Count	Place	Count
New York, New York: 10001	46	New York, New York: 10031	52
New York, New York: 10002	846	New York, New York: 10032	52
New York, New York: 10003	67	New York, New York: 10033	35
New York, New York: 10004	17	New York, New York: 10034	31
New York, New York: 10005	22	New York, New York: 10035	51
New York, New York: 10006	12	New York, New York: 10036	37
New York, New York: 10007	92	New York, New York: 10037	44
New York, New York: 10008	8	New York, New York: 10038	418
New York, New York: 10009	134	New York, New York: 10039	41
New York, New York: 10010	50	New York, New York: 10040	39
New York, New York: 10011	62	New York, New York: 10044	7
New York, New York: 10012	40	New York, New York: 10045	1
New York, New York: 10013	416	New York, New York: 10065	21
New York, New York: 10014	46	New York, New York: 10069	8
New York, New York: 10016	58	New York, New York: 10075	31
New York, New York: 10017	15	New York, New York: 10108	2
New York, New York: 10018	6	New York, New York: 10116	4
New York, New York: 10019	47	New York, New York: 10128	77
New York, New York: 10021	38	New York, New York: 10150	1
New York, New York: 10022	47	New York, New York: 10159	2
New York, New York: 10023	62	New York, New York: 10162	2
New York, New York: 10024	62	New York, New York: 10163	2
New York, New York: 10025	108	New York, New York: 10268	1
New York, New York: 10026	48	New York, New York: 10272	3
New York, New York: 10027	70	New York, New York: 10276	1
New York, New York: 10028	56	New York, New York: 10279	3
New York, New York: 10029	104	New York, New York: 10280	174
New York, New York: 10030	46	New York, New York: 10282	36



VCF Helpline calls – January 1 – August 31, 2019

- Total Calls to Helpline: 25,649
- Spanish-speaking calls handled by VCF Helpline bilingual representatives: 1,667
- Calls using "on demand" interpreters:

Language	Count of Calls
Mandarin	85
Spanish	44
Polish	26
Cantonese	27
Russian	8
Korean	4
Italian	1
Ukrainian	1
Total calls using Interpreters	196