From:	Communications, VCF (CIV)
To:	Communications, VCF (CIV)
Subject:	Online Claims System Enhancements – coming Monday, August 17
Date:	Friday, August 14, 2026 10:49:40 AM
Attachments:	Online Claims System Enhancements August 2026.pdf ExhibitA-Personal-Injury_Revised_SAMPLE.pdf ExhibitA-Deceased_Revised_SAMPLE.pdf SignaturePage_SAMPLE.pdf

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This email is sent from an unattended mailbox.

Good morning,

As noted in our August 11, 2026 communication, the VCF is implementing several enhancements to the online claims system.

The attached "Online Claims System Enhancements – August 2026" has detailed information about the updates. Note that links in this document will be active on Monday. Also attached are samples of the updated Exhibit A and Signature Page referenced in the attachment. All members of your staff should review the attachments in detail.

The online system will be unavailable beginning **7:00 p.m. Friday, August 14 through 7:00 a.m. Monday, August 17**.

As always, we welcome your feedback and appreciate your continued collaboration with our team.

September 11th Victim Compensation Fund
U.S. Department of Justice
VCF Helpline: 1-855-885-1555
Website: www.vcf.gov
Information for Law Firms: www.vcf.gov/lawfirms

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