

From: [Communications, VCF \(CIV\)](#)
To: [Communications, VCF \(CIV\)](#)
Subject: NYSLRS, NYCERS, and FDNY Pension Information
Date: Wednesday, August 5, 2026 11:42:20 AM

This email is sent from an unattended mailbox.

Good morning,

The VCF is working on several enhancements to the claimant portal. The enhancements will go live on **Monday, August 17** and we will send full details in a separate email prior to that date.

As part of these updates, NYSLRS, NYCERS, and FDNY pension information received by the VCF on or after August 17, 2026, will be visible in "View Document(s)" within the online claim, similar to the way SSA data is shared. As with all VCF policy updates, this update will apply on a "date forward" basis. In other words, the information will not be made visible retroactively for claims that were decided previously, even for those that included consideration of the pension information.

Additionally, we will begin manually making pension information visible for claims in active review, where we have received the pension information but have not yet rendered a compensation decision. We ask for your patience as we incorporate this process into our standard operating procedures over the next several months. For some of the in-process claims, the information may not be made visible until the award decision is rendered.

To protect sensitive data, the information made visible will not include any survivor benefit information if such information was provided to the VCF. To view the information after it becomes visible in the claim:

1. Click on "View Document(s)" from within the online claim.
2. The file name will generally be the claim number followed by the claimant's last name and first name (**Claim Number_LastName FirstName.pdf**). The information will have the document type of either "Support Data" or "Compensation/Benefits Document," depending on whether it was processed manually or through the automated process.

Effective **August 17, 2026**, any new pension information received from NYSLRS, NYCERS, or FDNY on or after that date will be made visible once it is received by the VCF. As you know, there are often delays in our receipt of the information and we ask that you not contact the VCF to ask about the pension information until after the award letter has been issued.

If the award includes consideration of the pension information, and the file is not visible in the claim, follow the steps below:

1. Upload a written request to the claim asking for the pension information to be made visible.
– **AND** –
2. Send an email to the VCF law firm liaisons at VCFAttorneyInfo@usdoj.gov alerting the liaisons to the request.

The VCF will process the request within 30 days. As a reminder, pension information is only requested and received from these entities if we have a valid Exhibit B1 and the claimant has filed for lost earnings.

Requesting NYSLRS, NYCERS, and FDNY pension information for claims decided before August 17, 2026. The VCF will not retroactively make the pension information visible for claims that are in an “end” state – meaning claims that are not in an active stage of review (for example, claims in “Compensation Determination Sent” status).

For claims that included pension information and were previously decided, the VCF will only consider requests to make the information visible if the claim is under review for an open amendment or appeal. Due to the manual effort involved, we cannot easily make this information visible retroactively. If you have a claim that meets this criteria, follow the steps above to request the pension information be made visible.

Do not send lists of claims asking us to determine whether NYSLRS, NYCERS, or FDNY pension data is available for each claim.

September 11th Victim Compensation Fund
U.S. Department of Justice
VCF Helpline: 1-855-885-1555
Website: www.vcf.gov
Information for Law Firms: www.vcf.gov/lawfirms

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