

From: [Communications, VCF \(CIV\)](#)
To: [Communications, VCF \(CIV\)](#)
Subject: New Presence Information for the Shanksville Volunteer Fire Department
Date: Thursday, April 10, 2025 3:58:35 PM
Attachments: [image001.png](#)

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Good afternoon,

The following updates were recently made to the VCF website:

- [Policies & Procedures Section 1.9](#): Updated to add proof of presence instructions for volunteers of the Shanksville Volunteer Fire Department. For ease of reference, the information is provided below.

Shanksville Volunteer Fire Department

The VCF receives presence information directly from the Shanksville Volunteer Fire Department. Therefore, individuals that volunteered through the Shanksville Volunteer Fire Department and responded at the Shanksville crash site during the period beginning on September 11, 2001, through October 3, 2001, do not need to submit any documents as proof of presence at the site unless the VCF specifically requests such documents.

Please begin following this new guidance immediately for any claims you submit for individuals whose presence is based on employment with the Shanksville Volunteer Fire Department. This information has also been incorporated into the [Interactive Presence Guide](#).

Thank you.

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