

From: [Communications, VCF \(CIV\)](#)
To: [Communications, VCF \(CIV\)](#)
Subject: myVCF Update
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Attachments: [image001.png](#)

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Good morning,

We continue to work on the design and development of myVCF and are excited to see the new system coming together. Last fall we announced our plan to deploy the system on May 28, 2024. Although we have made progress, development of the system has not advanced as we had planned, and the launch is therefore delayed. We do not yet have an updated timeline.

Given the delay and the uncertain timing, we are removing the one-page Transformation insert from the Registration Form Acknowledgement and New Form Acknowledgement letters. We are also updating the language about the timing of myVCF on the website and the claimant portal.

This change in timing for myVCF has **no impact** on VCF operations – it is business as usual. We continue to focus on ways to speed claims processing, such as the recent changes that were effective on [March 25, 2024](#), and appreciate your continued focus on only submitting claims that are in good order. We will continue to track and report on progress, including the monthly “report cards” that many of you receive.

Implementing a system such as myVCF within the Federal Government is complicated. The VCF is committed to deploying myVCF only when it delivers the functionality we have promised to the 9/11 community and our team. We will provide an updated schedule once we are confident in the timing and look forward to providing you with system demos and opportunities to provide feedback as myVCF development continues.

Please direct any questions to our law firm liaisons at VCF.AttorneyInfo@usdoj.gov.

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