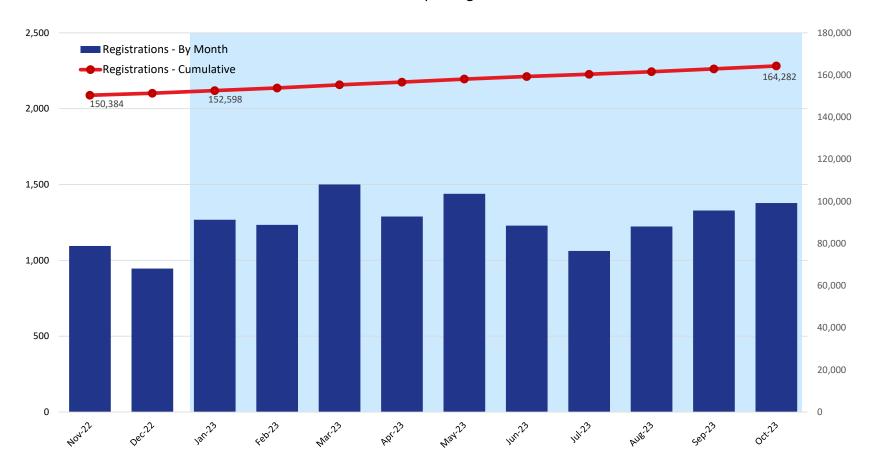


#### **Claim Review Timeline\***



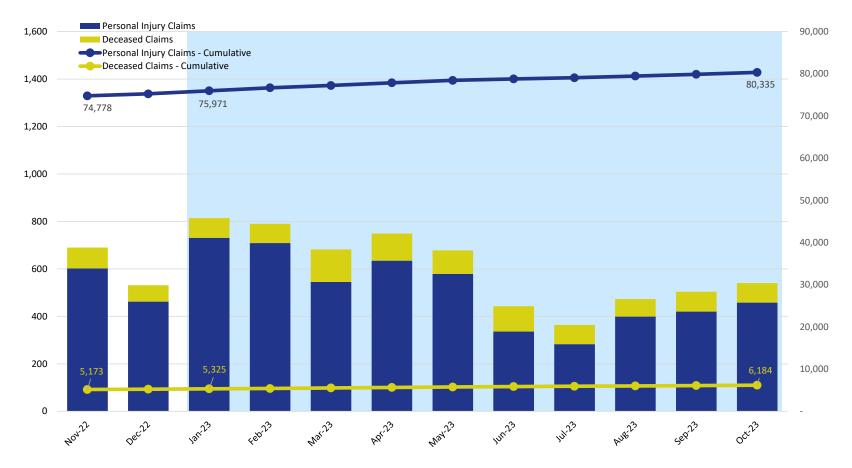
<sup>\*</sup> This timeline applies only to claims that are submitted in good order, meaning they have the required documents the VCF needs in order to determine the claimant's eligibility and calculate the award. Claims that are made inactive or placed on hold because they were not submitted with the required documents take significantly longer to review and are not reflected in this timeline.

#### **Unique Registrations**



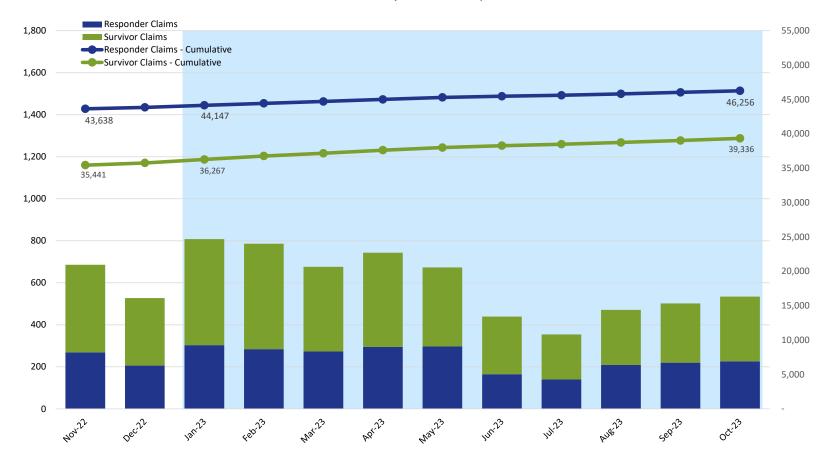
	202	22	2023												
	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct			
Registrations - By Month	1,095	946	1,268	1,234	1,501	1,289	1,439	1,229	1,062	1,223	1,329	1,378			
Registrations - Cumulative	150,384	151,330	152,598	153,832	155,333	156,622	158,061	159,290	160,352	161,575	162,904	164,282			

#### Claims Submitted by Month: Personal Injury & Deceased



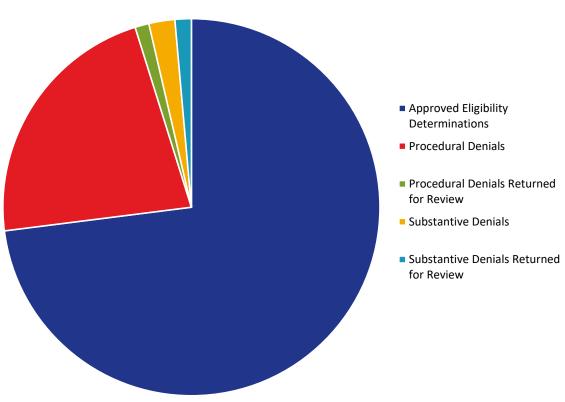
	202	2					202					
	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct
Personal Injury Claims	602	462	731	709	545	635	579	336	283	399	420	458
Deceased Claims	88	69	83	81	137	114	99	107	81	74	84	82
Unknown Claims	-	-	-	-	-	-	-	-	-	-	-	-
Claims - Cumulative	79,951	80,482	81,296	82,086	82,768	83,517	84,195	84,638	85,002	85,475	85,979	86,519

#### Claims Submitted by Month: Responder & Survivor



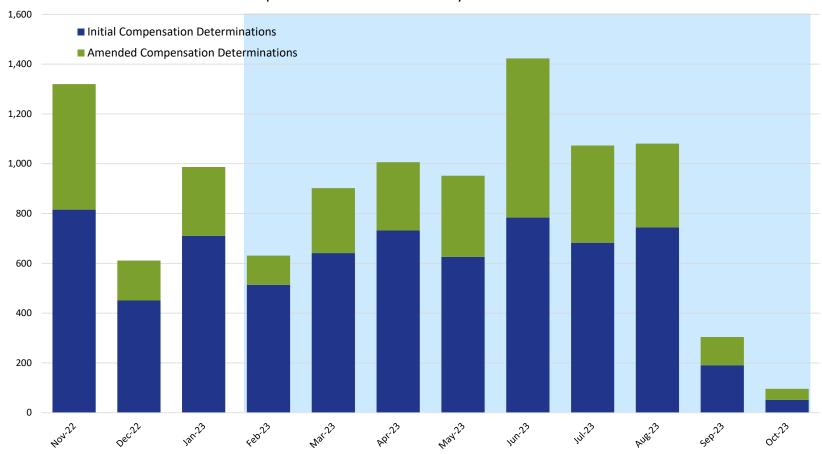
	202		2023									
	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct
Responder Claims	269	206	303	284	273	295	297	165	140	209	220	226
Survivor Claims	417	321	505	502	403	448	376	274	214	262	282	308
No Response Claims	4	4	6	4	6	6	5	4	10	2	2	6
Claims - Cumulative	79,951	80,482	81,296	82,086	82,768	83,517	84,195	84,638	85,002	85,475	85,979	86,519





_	202	22	2023												
	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct			
Approved Eligibility Determinations	50,059	50,466	51,183	51,736	52,368	53,075	53,696	54,517	55,208	56,063	56,839	57,436			
Procedural Denials	8,896	9,366	9,759	9,832	10,384	11,030	12,113	14,092	14,767	16,425	16,521	17,450			
Procedural Denials Returned for Review	210	232	252	254	284	305	410	652	744	915	920	943			
Substantive Denials	1,376	1,386	1,407	1,428	1,462	1,483	1,518	1,543	1,579	1,605	1,614	1,752			
Substantive Denials Returned for Review	395	418	460	502	596	651	737	835	913	1,008	1,041	1,103			

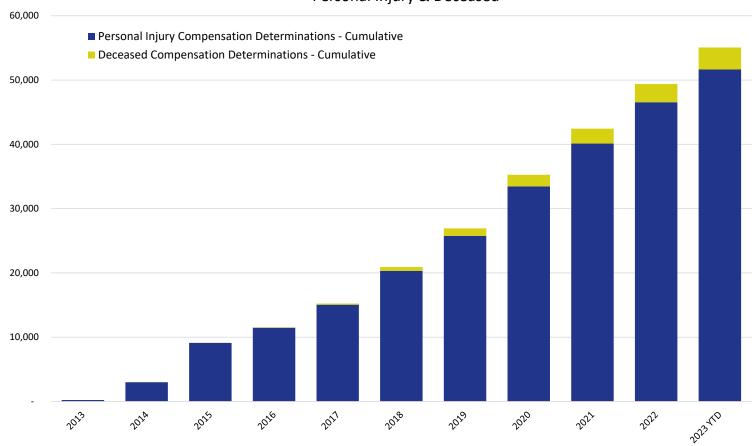
#### Compensation Determinations by Month: Initial & Amended



	2022		2023											
	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct		
Initial Compensation Determinations	816	451	711	514	641	732	626	784	683	745	191	52		
Amended Compensation Determinations	504	160	276	117	261	274	326	639	390	336	113	44		

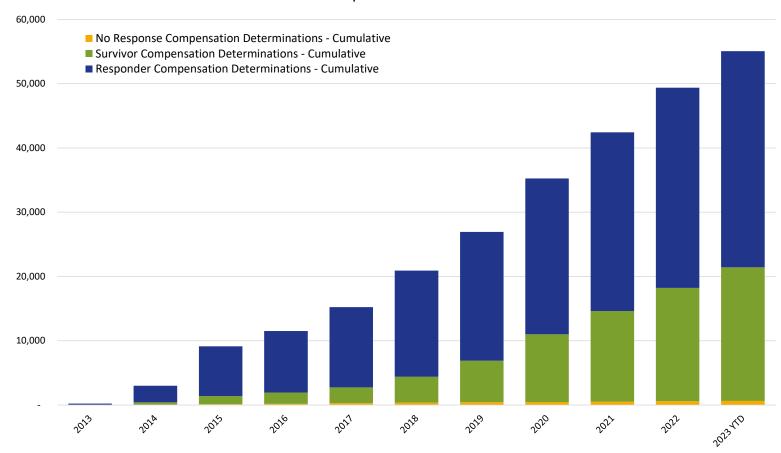
**NOTE:** This chart includes only those compensation determinations for which the claimant has been notified by the VCF in writing of the amount of their award. Once a claimant is notified, the determination is counted on this chart, but it is reflected in the month in which the award was finalized and deemed ready for final quality checks, not in the month in which the claimant was notified. The VCF process includes a series of quality checks that are completed before a claimant is notified. These quality checks may take several weeks or longer. This means that there are claims for which substantive review has been completed but they are not counted on this chart because the claimant has not yet been notified of the award. This also means that the monthly numbers shown here for prior months will change from one report to the next as claims completed in earlier months finish the quality check process and claimants are notified.

#### Cumulative Claims with Compensation Determinations Personal Injury & Deceased



	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023 YTD
Personal Injury Compensation Determinations - Cumulative	225	2,998	9,110	11,472	15,056	20,317	25,772	33,452	40,127	46,560	51,644
Deceased Compensation Determinations - Cumulative	-	8	20	54	183	595	1,161	1,812	2,315	2,824	3,419

# Cumulative Claims with Compensation Determinations Responder & Survivor



	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023 YTD
Responder Compensation Determinations - Cumulative	218	2,579	7,738	9,594	12,490	16,511	20,031	24,268	27,826	31,170	33,635
Survivor Compensation Determinations - Cumulative	6	402	1,262	1,739	2,464	4,031	6,460	10,523	14,090	17,621	20,777
No Response Compensation Determinations - Cumulative	1	25	130	193	285	370	442	473	526	593	651