



The VCF Transformation

A program-wide initiative dedicated to reducing the time to issue an award to claimants and ensuring the long-term sustainability of the VCF through 2090.

VCF Transformation Goals



Transparency: Increase visibility into where individual claims are in the process and provide clearer guidance on submitting a claim.



Sustainability: Reimagine VCF program operations to sustain the VCF through October 2090.



Enhanced Claimant Experience: Provide Claimants with a user-friendly, guided experience to help them understand what is needed to register and file a claim.



Operational Efficiency: Create a more efficient program that will reduce the time to process claims.



Improved Oversight & Governance: Enhance capabilities to manage performance and quality of VCF operations, including analytics for quality assurance and enhanced fraud detection.

Transformed Claims Management System, myVCF

Expected to launch in early 2024, myVCF is the new VCF claims management system. myVCF will leverage modern technology to make the claims process easier to understand, with a simplified claim form and helpful resources.

