Good morning,

As part of the work conducted on the Claims Management System this weekend, updates were made to allow Personal Representatives to request medical expenses incurred by the victim prior to his/her death as part of the initial claim form.

To include a claim for medical expenses as part of the initial claim, select the “Medical Expenses” option under “Types of Loss” on the Compensation section of the form.

You must then complete the information requested on the “Medical Expense Loss” tab.
As a reminder, for decedent claims only, you must submit any claimed medical expenses as part of the initial claim. The VCF Policies & Procedures includes instructions on what is required to support a medical expenses claim.

Thank you.

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