

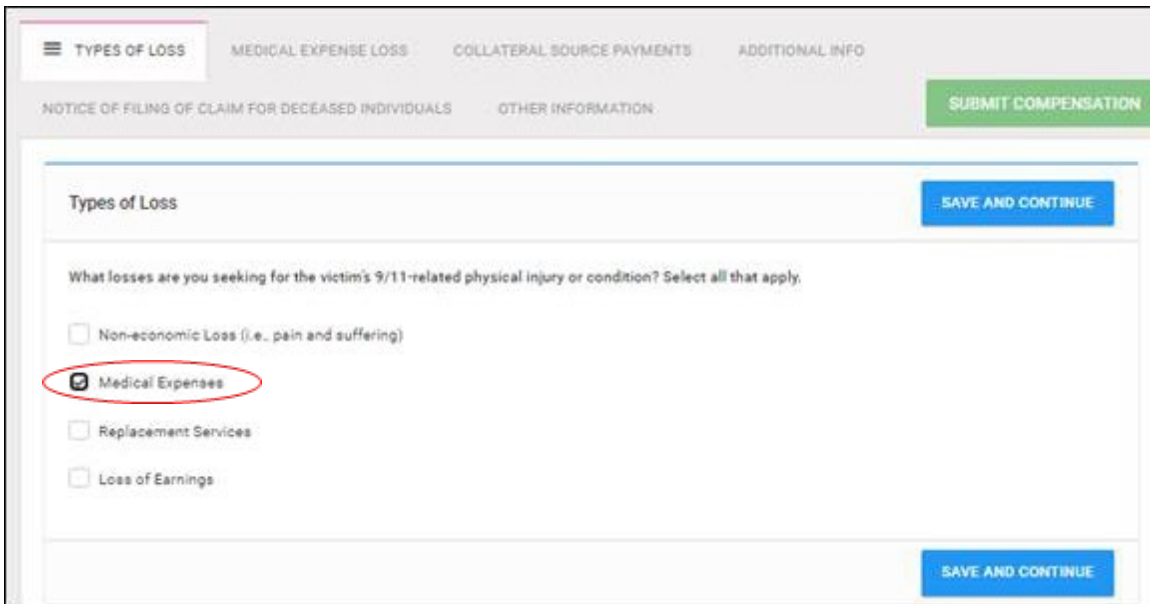
From: [Communications, VCF \(CIV\)](#)
To: [Communications, VCF \(CIV\)](#)
Subject: VCF Communications
Date: Monday, March 21, 2022 9:44:43 AM
Attachments: [image001.png](#)
[image007.png](#)

This email is sent from an unattended mailbox.

Good morning,

As part of the work conducted on the Claims Management System this weekend, updates were made to allow Personal Representatives to request medical expenses incurred by the victim prior to his/her death as part of the initial claim form.

To include a claim for medical expenses as part of the initial claim, select the “Medical Expenses” option under “Types of Loss” on the Compensation section of the form.



The screenshot shows a web form titled "Types of Loss" with a "SAVE AND CONTINUE" button in the top right. Below the title, there is a question: "What losses are you seeking for the victim's 9/11-related physical injury or condition? Select all that apply." There are four checkboxes: "Non-economic Loss (i.e., pain and suffering)", "Medical Expenses" (which is checked and circled in red), "Replacement Services", and "Loss of Earnings". A second "SAVE AND CONTINUE" button is located at the bottom right of the form area. The top navigation bar includes "TYPES OF LOSS", "MEDICAL EXPENSE LOSS", "COLLATERAL SOURCE PAYMENTS", and "ADDITIONAL INFO". A green "SUBMIT COMPENSATION" button is visible in the top right corner of the page.

You must then complete the information requested on the “Medical Expense Loss” tab.

☰ TYPES OF LOSS MEDICAL EXPENSE LOSS COLLATERAL SOURCE PAYMENTS ADDITIONAL INFO

NOTICE OF FILING OF CLAIM FOR DECEASED INDIVIDUALS OTHER INFORMATION **SUBMIT COMPENSATION**

Medical Expense Loss **SAVE AND CONTINUE**

Reimbursement for Out-of-Pocket Medical Expenses: You can request reimbursement for past out-of-pocket medical expenses the victim paid as a result of his or her eligible condition(s). Your claim for reimbursement of past out-of-pocket medical expenses will **only** be considered if the criteria outlined below are met:

- The expenses were paid prior to the date the WTC Health Program certified the applicable condition as eligible for treatment ("applicable condition" refers to the specific condition for which the expenses were incurred).
- The total amount of the claimed medical expenses incurred due to eligible conditions exceeds \$5,000.
- The expenses are acceptable expenses as outlined in the VCF Acceptable Medical Expenses Claims.
- The claim is submitted with the required documentation and in the required format, as explained in [Documentation Required to Support a Medical Expenses Claim](#).

Please review these [instructions](#) before submitting your claim, paying careful attention to the documentation you must submit for the VCF to consider your claim for reimbursement.

Have the required documents been uploaded? *

Yes
 No

SAVE AND CONTINUE

As a reminder, for decedent claims only, you must submit any claimed medical expenses as part of the initial claim. The VCF Policies & Procedures includes [instructions](#) on what is required to support a medical expenses claim.

Thank you.

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