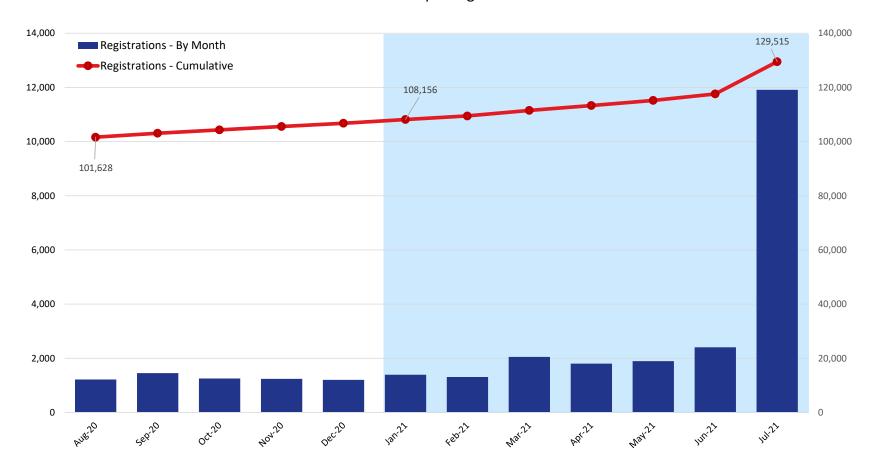


#### **Claim Review Timeline**

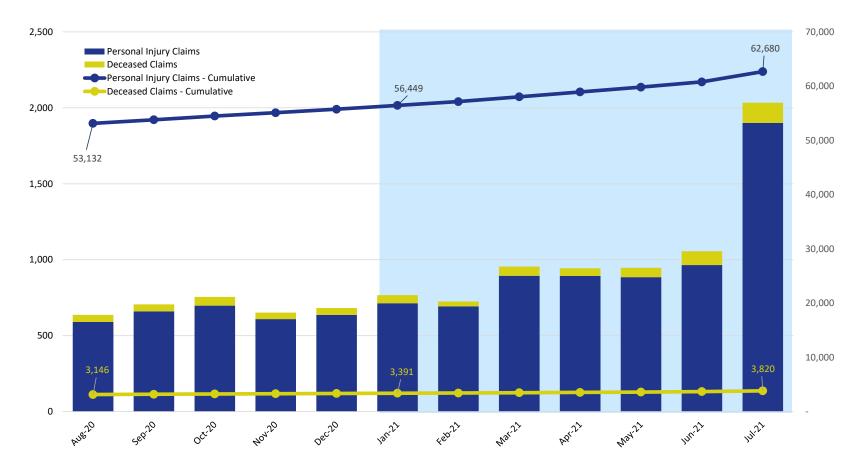


### **Unique Registrations**



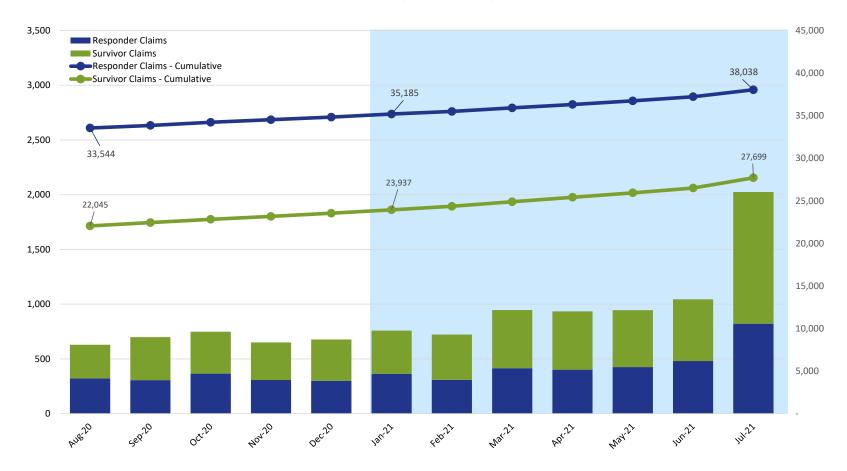
	2020					2021							
	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	
Registrations - By Month	1,215	1,449	1,250	1,238	1,203	1,388	1,307	2,049	1,801	1,890	2,402	11,910	
Registrations - Cumulative	101,628	103,077	104,327	105,565	106,768	108,156	109,463	111,512	113,313	115,203	117,605	129,515	

### Claims Submitted by Month: Personal Injury & Deceased



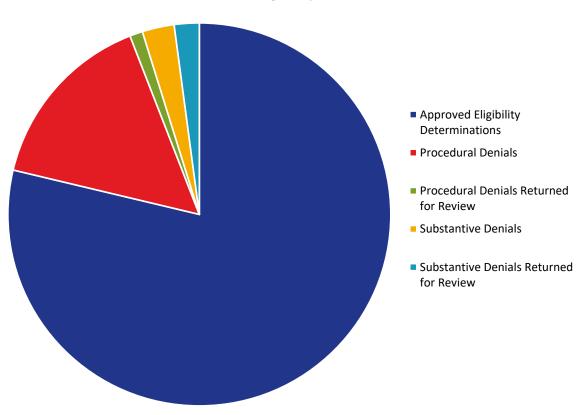
		2020				2021							
	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	
Personal Injury Claims	590	660	698	609	637	713	693	894	893	885	965	1,901	
Deceased Claims	47	46	57	43	45	54	32	61	50	62	91	133	
Unknown Claims	-	-	-	-	-	-	-	-	-	-	-	-	
Claims - Cumulative	56,278	56,984	57,739	58,391	59,073	59,840	60,565	61,520	62,463	63,410	64,466	66,500	

### Claims Submitted by Month: Responder & Survivor



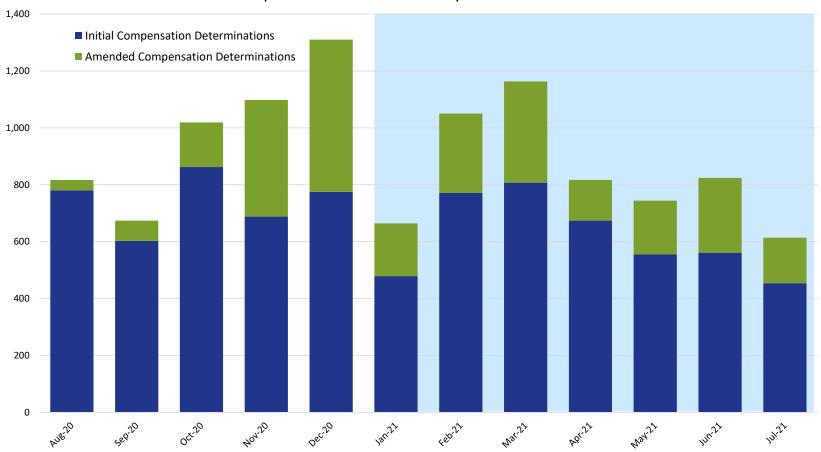
		2020				2021							
	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	
Responder Claims	322	306	366	307	300	362	308	415	402	425	481	822	
Survivor Claims	307	393	382	343	378	396	414	531	532	520	563	1,202	
No Response Claims	8	7	7	2	4	9	3	9	9	2	12	10	
Claims - Cumulative	56,278	56,984	57,739	58,391	59,073	59,840	60,565	61,520	62,463	63,410	64,466	66,500	





_	2020					2021							
	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	
Approved Eligibility Determinations	33,376	33,904	34,689	35,310	36,091	36,562	37,369	38,184	38,863	39,464	40,040	40,548	
Procedural Denials	5,149	5,331	5,380	5,396	5,861	6,654	6,991	7,214	7,430	7,538	7,785	7,918	
Procedural Denials Returned for Review	392	397	402	403	430	497	523	539	548	554	558	563	
Substantive Denials	1,023	1,032	1,074	1,100	1,115	1,139	1,182	1,219	1,248	1,281	1,316	1,391	
Substantive Denials Returned for Review	337	359	425	489	519	586	682	755	824	920	1,052	1,085	

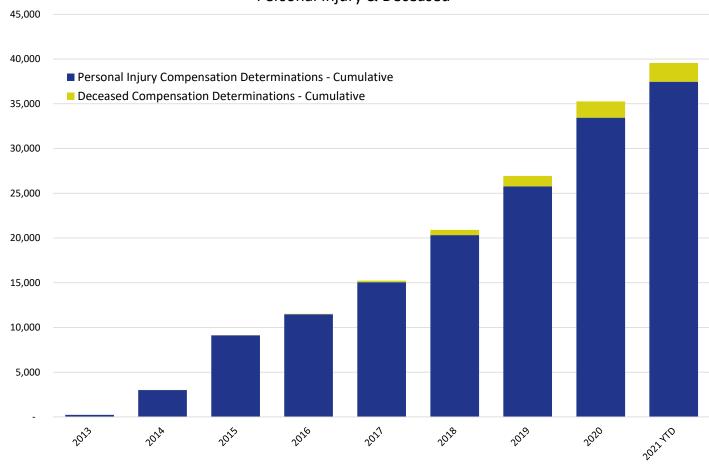
### Compensation Determinations by Month: Initial & Amended



		2020	2021									
	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul
Initial Compensation Determinations	780	603	862	688	775	479	771	807	674	555	561	454
Amended Compensation Determinations	37	71	157	410	535	185	279	356	143	189	263	160

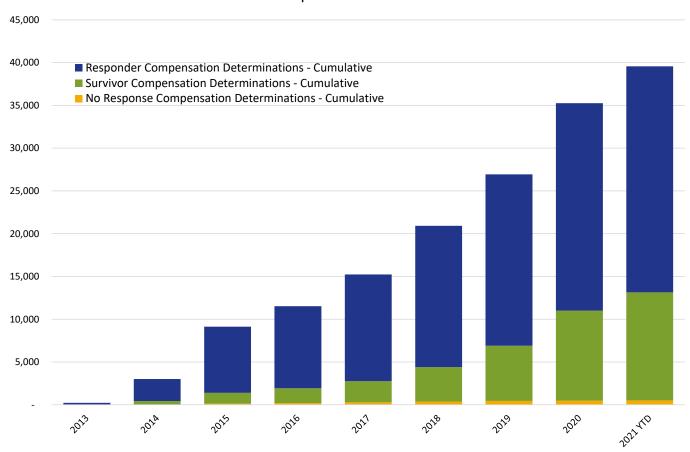
**NOTE:** This chart includes only those compensation determinations for which the claimant has been notified by the VCF in writing of the amount of their award. Once a claimant is notified, the determination is counted on this chart, but it is reflected in the month in which the award was finalized and deemed ready for final quality checks, not in the month in which the claimant was notified. The VCF process includes a series of quality checks that are completed before a claimant is notified. These quality checks may take several weeks or longer. This means that there are claims for which substantive review has been completed but they are not counted on this chart because the claimant has not yet been notified of the award. This also means that the monthly numbers shown here for prior months will change from one report to the next as claims completed in earlier months finish the quality check process and claimants are notified.

## Cumulative Claims with Compensation Determinations Personal Injury & Deceased



	2013	2014	2015	2016	2017	2018	2019	2020	2021 YTD
Personal Injury Compensation Determinations - Cumulative	225	2,999	9,112	11,473	15,058	20,320	25,776	33,456	37,461
Deceased Compensation Determinations - Cumulative	-	8	20	54	182	593	1,157	1,807	2,103

### Cumulative Claims with Compensation Determinations Responder & Survivor



	2013	2014	2015	2016	2017	2018	2019	2020	2021 YTD
Responder Compensation Determinations - Cumulative	218	2,579	7,739	9,595	12,491	16,512	20,031	24,268	26,427
Survivor Compensation Determinations - Cumulative	6	403	1,263	1,740	2,465	4,032	6,461	10,523	12,634
No Response Compensation Determinations - Cumulative	1	25	130	192	284	369	441	472	503