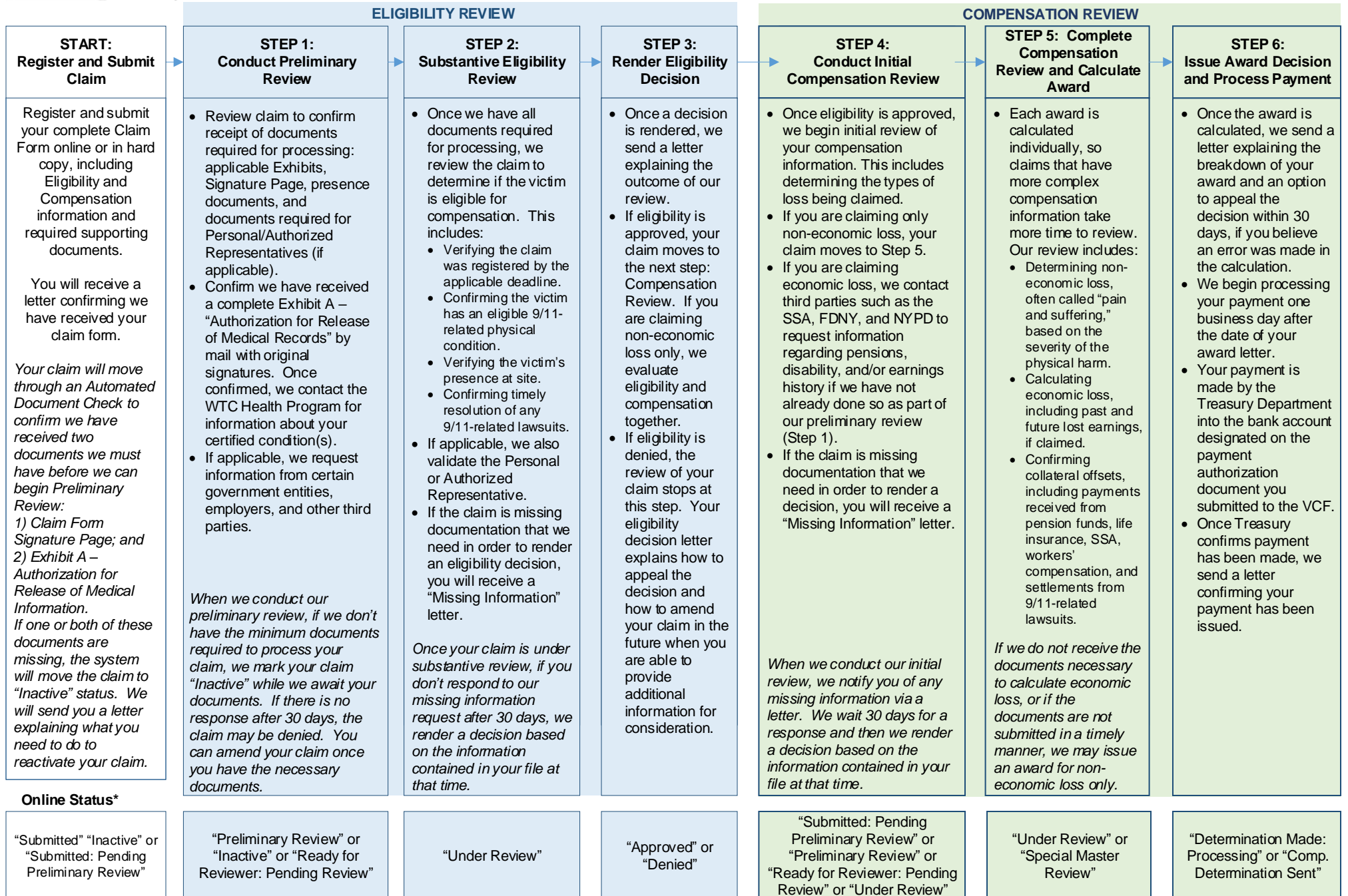




You can find details about each step in the claim review process in the [Policies and Procedures](#), available under “Forms and Resources” on www.vcf.gov.



* You can check the status of your claim in the online system at any time. A list of [claim status definitions](#) can be found on the www.vcf.gov website under “Forms and Resources.”

You may amend a claim at any time to add a new condition, to claim a new loss, and/or to submit additional information that may be relevant to the claim.