



## VCF Social Media Comment and Privacy Statement

The September 11th Victim Compensation Fund (VCF) official Twitter account is governed by the U.S. Department of Justice's privacy policy, viewable at [www.justice.gov/doj/privacy-policy](http://www.justice.gov/doj/privacy-policy), but is hosted by Twitter, a third-party website/application. The VCF will not collect, maintain, use, or share any personally identifiable information (PII) from you as you visit this site; however, as you use this site, you may be providing Twitter or other nongovernment third parties with access to your PII. These third-party entities are not subject to the Department of Justice's privacy policy.

The VCF does not reply to questions or comments on this platform. Personally identifiable information (including claim numbers) or questions or comments related to personal claims should not be posted on this platform.

All questions or comments should be addressed directly to the VCF Helpline. You can reach the toll-free Helpline at **1-855-885-1555 (Monday to Friday, 8:30am-5:00pm Eastern Time, except Federal Holidays)**. For the hearing impaired, please contact **1-855-885-1558**. If calling from outside the United States, please contact **1-202-514-1100**. Spanish-speaking representatives are available. If you require support in another language, interpreters are also available.

To learn more about the U.S. Department of Justice, please visit: [www.justice.gov](http://www.justice.gov), and for more information about the VCF, please visit: [www.vcf.gov](http://www.vcf.gov).