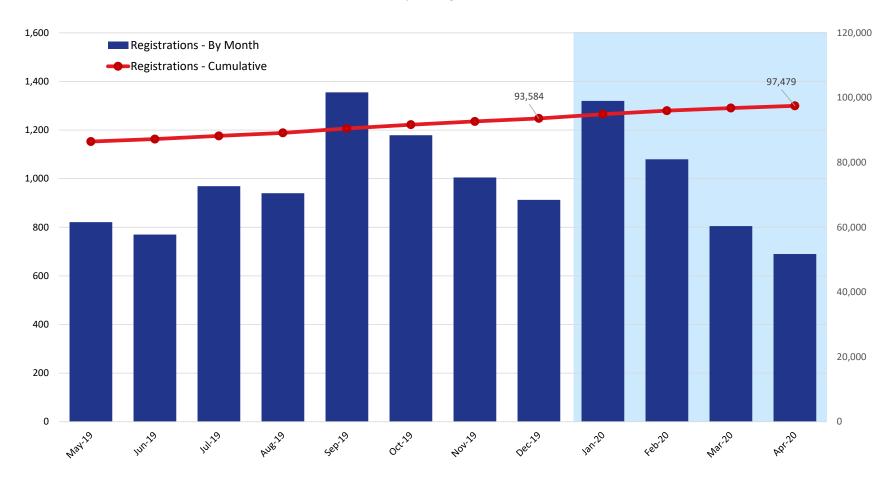


#### **Claim Review Timeline**

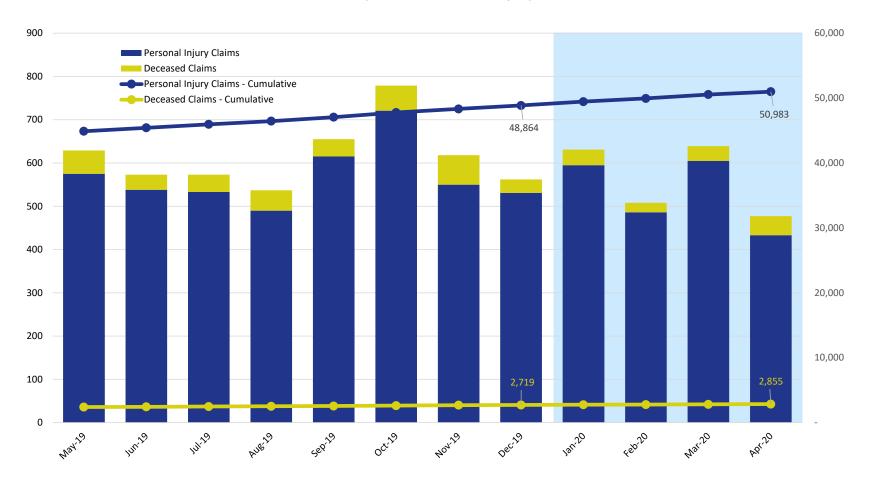


#### **Unique Registrations**



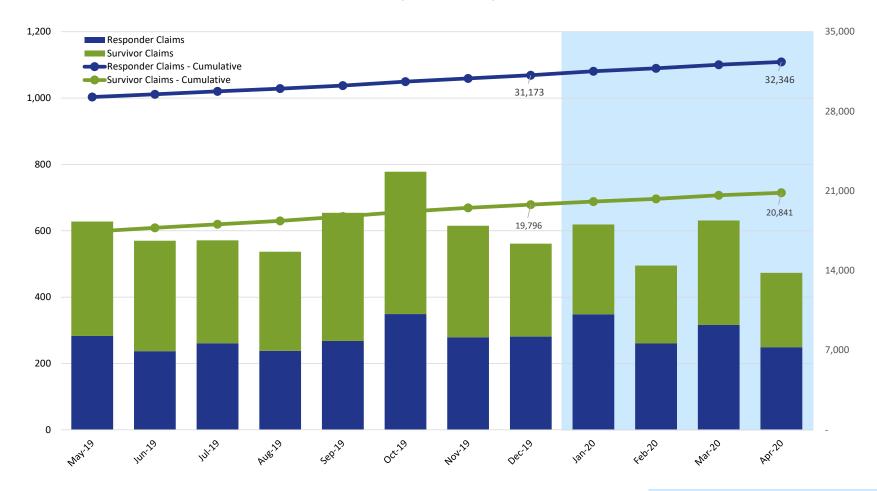
		2019									2020				
	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr			
Registrations - By Month	821	770	969	940	1,355	1,179	1,005	913	1,320	1,080	805	690			
Registrations - Cumulative	86,453	87,223	88,192	89,132	90,487	91,666	92,671	93,584	94,904	95,984	96,789	97,479			

#### Claims Submitted by Month: Personal Injury & Deceased



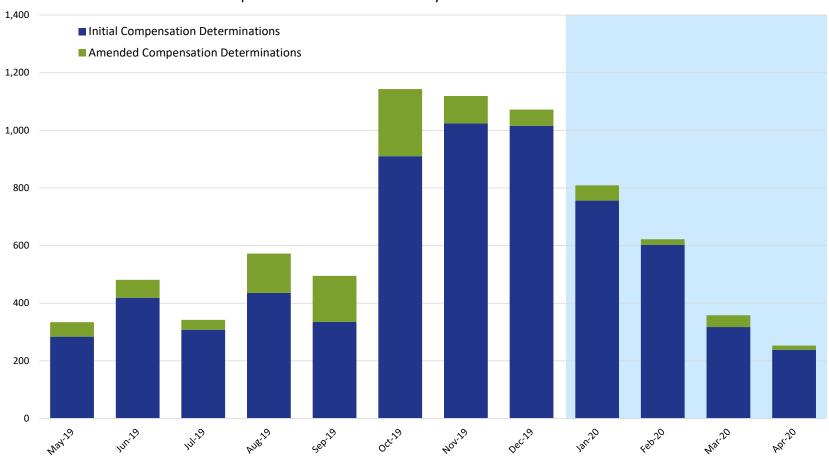
		2019									0	
	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr
Personal Injury Claims	575	538	533	490	615	721	550	531	595	486	605	433
Deceased Claims	54	35	40	47	40	58	68	31	36	22	34	44
Claims - Cumulative	47,294	47,867	48,440	48,977	49,633	50,412	51,030	51,592	52,223	52,731	53,370	53,847

#### Claims Submitted by Month: Responder & Survivor



		2019									2020			
	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr		
Responder Claims	283	237	261	238	268	349	279	281	348	260	316	249		
Survivor Claims	345	333	310	299	386	429	336	280	271	235	315	224		
Uncategorized Claims	1	3	2	-	2	1	3	1	12	13	8	4		
Claims - Cumulative	47,294	47,867	48,440	48,977	49,633	50,412	51,030	51,592	52,223	52,731	53,370	53,847		

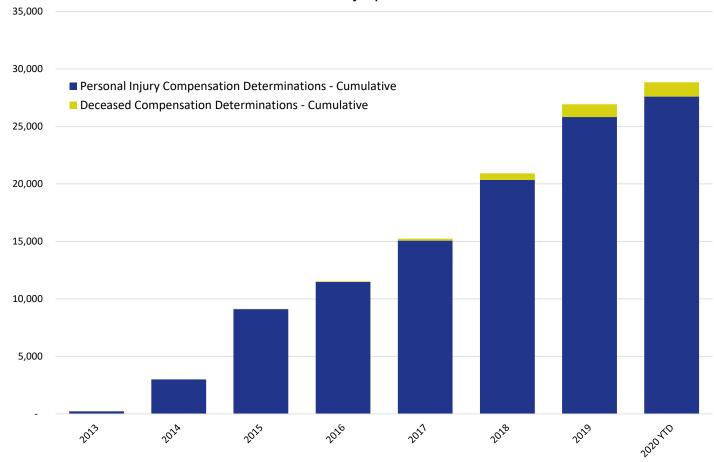
#### Compensation Determinations by Month: Initial & Amended



	2019								2020			
	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr
Initial Compensation Determinations	284	419	308	436	335	910	1,024	1,015	756	603	317	238
Amended Compensation Determinations	50	62	34	136	160	233	95	57	53	19	41	15

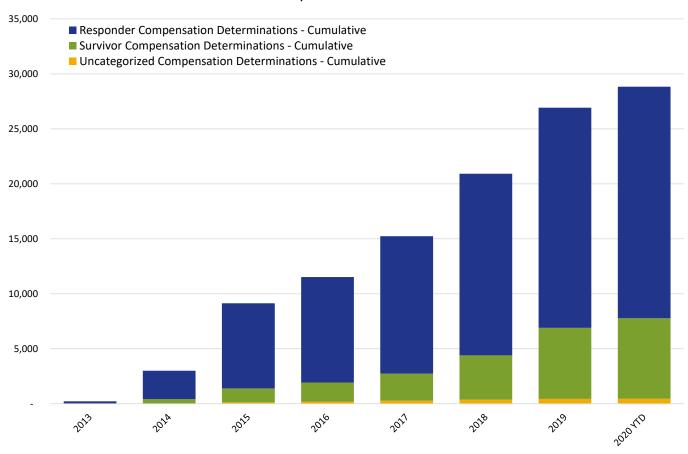
**NOTE:** This chart includes only those compensation determinations for which the claimant has been notified by the VCF in writing of the amount of their award. Once a claimant is notified, the determination is counted on this chart, but it is reflected in the month in which the award was finalized and deemed ready for final quality checks, not in the month in which the claimant was notified. The VCF process includes a series of quality checks that are completed before a claimant is notified. These quality checks may take several weeks or longer. This means that there are claims for which substantive review has been completed but they are not counted on this chart because the claimant has not yet been notified of the award. This also means that the monthly numbers shown here for prior months will change from one report to the next as claims completed in earlier months finish the quality check process and claimants are notified.

### Cumulative Claims with Compensation Determinations Personal Injury & Deceased

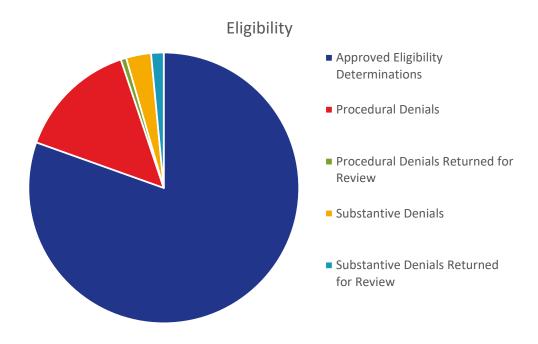


	2013	2014	2015	2016	2017	2018	2019	2020 YTD
Personal Injury Compensation Determinations - Cumulative	225	2,999	9,112	11,475	15,065	20,348	25,812	27,594
Deceased Compensation Determinations - Cumulative	-	8	20	52	175	565	1,107	1,239

#### Cumulative Claims with Compensation Determinations Responder & Survivor



	2013	2014	2015	2016	2017	2018	2019	2020 YTD
Responder Compensation Determinations - Cumulative	218	2,579	7,739	9,595	12,491	16,512	20,021	21,057
Survivor Compensation Determinations - Cumulative	6	403	1,263	1,740	2,465	4,032	6,458	7,325
Uncategorized Compensation Determinations - Cumulative	1	25	130	192	284	369	440	451



Approved Eligibility Determinations	30,696	80%
Procedural Denials	5,494	14%
Procedural Denials Returned for Review	251	1%
Substantive Denials	1,137	3%
Substantive Denials Returned for Review	573	2%