



### VCF Program Statistics

(As of November 30, 2019)

ELIGIBILITY	As of Nov. 30, 2019	Change from Prior Month
<b>Total Eligibility Claims</b>	<b>53,830</b>	<b>602</b>
<b>Eligibility Decisions – Approved</b>	<b>26,823</b>	<b>838</b>
Personal Injury Claims	25,573	808
Deceased Claims	1,250	30
<b>Eligibility Decisions – Not Eligible</b>	<b>5,130</b>	<b>169</b>
Denied	1,533	99
Ineligible due to failure to respond to requests for required information	3,597	70
<b>Eligibility Claims In Process</b>	<b>13,982</b>	<b>-355</b>
<b>Eligibility Claims Unable to Process</b>	<b>7,895</b>	<b>-50</b>
COMPENSATION	As of Nov. 30, 2019	Change from Prior Month
<b>Total Compensation Claims</b>	<b>51,010</b>	<b>617</b>
Claims with In-Process Eligibility Review	13,972	-352
Claims deemed Denied, Duplicate, Superseded or otherwise halted Eligibility review	10,477	125
Total Compensation Forms from claimants who have been deemed Eligible	26,561	844
<b>Compensation Decisions Rendered – Initial Award Decisions</b>	<b>25,995</b>	<b>978</b>
Personal Injury Claims	24,909	931
Deceased Claims	1,086	47
<b>Compensation Claims In Process</b>	<b>533</b>	<b>-135</b>
<b>Compensation Claims - Unable to Process</b>	<b>33</b>	<b>1</b>
<b>Claims with at least one Compensation Amendment or Appeal Submitted</b>	<b>9,571</b>	<b>126</b>
<b>Claims with at least one Revised Compensation Decision rendered</b>	<b>6,497</b>	<b>71</b>
<b>Claims pending review for a Revised Decision</b>	<b>2,564</b>	<b>50</b>
<b>Total Award Decisions Rendered - Initial and Revised</b>	<b>32,492</b>	<b>1,049</b>
<b>Total Dollar Value of Compensation Decisions</b>	<b>\$6,019,624,005.30</b>	<b>\$163,912,343.24</b>

Pages 2 and 3 of this document provide the definitions for each statistic listed in the table.



## VCF Program Statistics – Definitions

### ELIGIBILITY

- **Total Eligibility Claims:** Number of submitted claim forms.
- **Eligibility Decisions – Approved:** Number of claims for which the claimant has been found eligible for compensation, with a breakdown by claim type. The count of deceased claims includes only those claims filed for a victim who died of causes related to an eligible 9/11-related condition. The claim type is initially determined based on answers to claim form questions and may be changed by VCF staff upon further review based on the information and documentation submitted with the claim.
- **Eligibility Decisions – Not Eligible:** Number of claims for which the claimant is not eligible for compensation. Ineligible claims are broken down into the following categories:
  - **Denied:** The claimant does not meet one or more of the eligibility criteria.
  - **Ineligible due to failure to respond to requests for required information:** The claim is denied due to the claimant's failure to respond to requests for missing information, resulting in the VCF not having the information necessary to determine eligibility.
- **Eligibility Claims In Process:** Number of claims under review for an Eligibility determination.
- **Eligibility Claims Unable to Process:** Number of claims that cannot be processed because they have been identified as duplicate or superseded claims for the same victim, the claim has been withdrawn, or the claim has been placed in inactive status for one of the following reasons: (1) there is a discrepancy in key data needed to process the claim, such as a discrepancy in the Social Security Number or date of birth, and the VCF is awaiting clarification from the claimant; (2) the claim appears to be a duplicate claim for the same victim and the VCF is awaiting confirmation from the claimant as to which claim to move forward for review; (3) the claim does not include proof of an eligible 9/11-related condition and the VCF is waiting for the claimant to be certified for treatment by the World Trade Center ("WTC") Health Program; or (4) the claim is missing one or more minimum documents required for the VCF to begin eligibility review.

### COMPENSATION

- **Total Compensation Claims:** Number of compensation claims for which an Eligibility Form was also submitted.
- **Claims with In-Process Eligibility Review:** Number of compensation claims for which the VCF is still in the process of determining whether the claimant is eligible for compensation.
- **Claims deemed Denied, Duplicate, Superseded, or otherwise halted Eligibility review:** Number of compensation claims that do not require review as the claimant was either found ineligible for compensation, or the claim is a duplicate, was superseded by a subsequent deceased claim for the same victim, or was otherwise halted during eligibility review.
- **Total Compensation Forms from claimants who have been deemed Eligible:** Number of compensation forms from claimants who have been deemed eligible for compensation.
- **Compensation Decisions Rendered – Initial Award Decisions:** Number of claims for which the VCF has issued an award determination, with a breakdown by claim type. The count of deceased claims includes only those claims filed for a victim who died of causes related to an



eligible 9/11-related condition. The claim type is initially determined based on answers to claim form questions and may be changed by VCF staff upon further review based on the information and documentation submitted with the claim.

- **Compensation Claims In Process:** Number of compensation claims for claimants who have been deemed eligible that are either in substantive review for compensation or are awaiting substantive review.
- **Compensation Claims - Unable to Process:** Number of compensation claims that cannot be processed because the VCF is missing critical information needed to calculate the award. This includes claims for deceased victims where the compensation claim has been deactivated because the claim is missing information regarding proof of cause of death or life insurance.
- **Claims with at least one Compensation Amendment or Appeal Submitted:** Number of claims for which the claimant appealed the award determination and/or submitted an amendment after the initial award was issued.
- **Claims with at least one Revised Compensation Decision rendered:** Number of claims for which the VCF has issued at least one revised award determination based on an amendment or an appeal. This number does not include claims for which an amendment was received but was dispositioned without substantive review.
- **Claims pending review for a Revised Decision:** Number of claims with a pending appeal and/or amendment.
- **Total Award Decisions Rendered - Initial and Revised:** The sum of “Compensation Decisions Rendered – Initial Award Decisions” plus “Claims with at least one Revised Compensation Decision rendered.”
- **Total Dollar Value of Compensation Decisions:** Dollar value of all award decisions issued to date, including initial awards and revised determinations.