



Status	What it Means
Pre-Registration	The VCF has created an account for you in the online system because we received hard copy documents from you prior to receiving your complete claim form. This status means we are waiting for you to submit your hard copy Eligibility Form or complete and submit an online Registration.
Start	This Eligibility status means you have completed your Registration but have not yet started the Eligibility Form. Click on the "Start" link to begin completing the form.
N/A	This Compensation status shows when you have not yet started the Compensation Form. Because you have not started the form, the status is "Not Applicable" as there is no status to associate with the claim. Click on "n/a" to begin completing the form.
Incomplete	<p>This status may apply to Registration, Eligibility and Compensation and indicates you started the specific section of your claim form and entered some information but did not complete and submit the form.</p> <ul style="list-style-type: none"> • <u>Registration</u>: You have entered information into this section but need to complete all required questions and click "Submit." You must submit your Registration before you can start the Eligibility and Compensation Forms. • <u>Eligibility</u>: You have entered information into this section but need to complete all required questions and click "Submit." The VCF cannot review your claim until you have submitted your Eligibility Form. • <u>Compensation</u>: You have entered information into this section but need to complete all required questions and click "Submit." The VCF cannot review your compensation information until you submit the form.
Submitted	<ul style="list-style-type: none"> • <u>Registration</u>: Your registration information has been received by the VCF. You may now begin the Eligibility and Compensation Forms. • <u>Eligibility</u>: Your Eligibility Form has been received by VCF. We will begin our review of your claim once we receive your completed <i>Exhibit A - Authorization for Release of Medical Records</i> with original signatures. • <u>Compensation</u>: Your Compensation Form has been received by VCF. Once an eligibility determination is made on your claim, we will begin review of your compensation information and supporting documents.
Under Review	This status applies to both Eligibility and Compensation and lets you know that we are reviewing your claim form and any supporting documents you uploaded or submitted. We will contact you if any additional information is needed in order to render a decision on your claim.
Approved	This status applies only to the Eligibility portion of your claim and means the Special Master has determined that you are eligible to receive compensation from the VCF and we have mailed you a letter with more details about the decision. If you have not already done so, you should complete and submit your Compensation Form. If you already submitted your Compensation Form, we will begin reviewing it and will contact you if any additional information is needed in order to calculate the amount of your loss.
Denied	This status means the Special Master has determined that you are not eligible to receive compensation from the VCF and we have mailed you a letter with more details about the decision.
Substantially Complete	The VCF reviewed your Compensation Form and supporting documents and determined that the claim is Substantially Complete. This means we have the information needed to calculate the amount of your loss.



Status	What it Means
Compensation Determination Sent	We have completed our review of your claim, calculated the amount of your loss, and mailed you a letter with the details of your loss calculation.
Review: Amend/ Appeal	<p>This status can apply to both Eligibility and Compensation and means we are re-reviewing your claim and any new documents you submitted. This status shows if you took one of the following actions:</p> <ul style="list-style-type: none"> • You amended your claim to add a new eligible condition, provide new compensation information, and/or add or change information about your Authorized Representative. We are reviewing the new information and will contact you with any questions. Your claim will remain in this status until we render a decision and notify you of the outcome of our review. • You appealed the decision on your claim. Your claim will remain in this status until your hearing is held (or an appeal on papers is completed) and a final decision is made by the Special Master.
Assessing Documents	This status shows when a decision has been rendered on your claim and you submit or upload a new document without filing an amendment. We are reviewing the document and will contact you if we need additional information.
Inactive	The VCF has stopped processing your claim. This may happen for several reasons, including that the VCF is waiting for you to submit previously requested information. You can amend the claim or upload the information through the online system.
Superseded	This status shows if a new Deceased claim is filed for a claimant who had a prior Personal Injury claim. The original claim will be placed in a status of "Superseded" along with the last eligibility or compensation status associated with the claim. The superseded status will display once the VCF has verified the Personal Representative on the Deceased claim. Once in a supersede status, the original claim can be viewed through the online portal but can no longer be modified.
Withdrawn	The VCF received your request to withdraw this claim and it will not be processed. We have mailed you a letter confirming that your claim has been withdrawn.
Cancelled	This status may apply to Registration, Eligibility and Compensation and means that a duplicate registration or claim form has been filed for the same claimant. The VCF has confirmed which claim is the correct one to process and has cancelled this claim. No further action will be taken on this claim and you cannot modify it through the online system.