



All statistics are as of August 31, 2019

Statistics on all claims filed:

Total claims received (based on Eligibility forms)	51,816
Total claimants deemed Eligible	24,907
Initial Awards	23,850
Claims with at least one Revised Award	6,208
Total Unique Registrations	89,163

Information on claims for Survivors and Responders¹:

	Survivors		Responders	
Claims submitted (based on Eligibility forms)	18,952	36.58% ²	31,597	60.98%
Deemed Eligible	5,437	28.69% ³	18,977	60.06%
Award Determined	5,166	95.02% ⁴	18,258	96.21%
Deemed Ineligible	1,662	8.77% ³	2,715	8.59%

Self-Identified Claimant Category (based on claim form responses)	Count of Eligibility claims FILED		Count Eligible		Count of claims with Awards	
Non-Responder NYC - cleaning or maintenance work	1,147	6.05%	754	13.87%	732	14.17%
Non-Responder NYC - other capacity ⁵	13,846	73.06%	3,752	69.01%	3,551	68.74%
Resident within NYC zone	2,540	13.40%	666	12.25%	632	12.23%
Attend school/childcare/adult care facility	61	0.32%	38	0.70%	36	0.70%
NYC - Other Capacity	1,358	7.17%	227	4.18%	215	4.16%
Survivor Totals:	18,952	36.58%²	5,437	28.69%³	5,166	95.02%⁴

1. Does not equal 100% because of “no response” claims.
2. Percentage based on all claims filed.
3. Percentage based on total Survivor Eligibility claims filed.
4. Percentage based on Survivor claims deemed Eligible.
5. Individuals who, through ordinary employment, were in the exposure zone during the period from September 11, 2001, through May 30, 2002.

Total awards to Survivors: \$1.193 billion

Survivor claims by age group (based on Eligibility Form) – based on age as of August 31, 2019, or at date of death if known:

Age Group	Submitted Eligibility Form	
61 years and older	10,095	53.27%
51-60 years old	5,675	29.94%
41-50 years old	2,442	12.89%
31-40 years old	577	3.04%
21-30 years old	108	0.57%
Younger than 21 years old	55	0.29%
Total:	18,952	

% of claims represented by an attorney: 81.3% for survivors; **82%** for overall claim population

% increase in Survivor claims filed in the past year (August 2018 – August 2019): 69.08%
(18,952 claims filed as of August 31, 2019; 11,209 filed as of August 31, 2018)



VCF Helpline calls – January 1 – August 31, 2019

- **Total Calls to Helpline:** 25,649
- **Spanish-speaking calls handled by VCF Helpline bilingual representatives:** 1,667
- **Calls using “on demand” interpreters:**

Language	Count of Calls
Mandarin	85
Spanish	44
Polish	26
Cantonese	27
Russian	8
Korean	4
Italian	1
Ukrainian	1
Total calls using Interpreters	196