

## VCF Online Claims System December 2018 Enhancements

The enhancements and updates listed below will be available in the online claims system beginning on Monday, December 3rd.

### 1. Show Eligibility “Approved” Status for Claims made Inactive for Compensation

– Claims that are approved for Eligibility and are then deactivated at Compensation review will only display an “Inactive” status in the “Compensation Status” column. The “Eligibility Status” column will display “Approved” (with a new “Elig Status Date”) and the “Registration Status” will show the same status that was in place before Compensation was made inactive.

*Before Being Made Inactive:*

Existing Registrations							SHOW/HIDE ADVANCED SEARCH
* Rows with <b>GREEN BACKGROUND</b> have been created in new portal.						EXCEL	COLUMN VISIBILITY
Registration Status	Eligibility Status	Elig Status Date	Compensation Status	Comp Status Date	Most Recent Correspondence	Print	
Submitted	Approved	10/23/2018	Under Review	11/26/2018	6/1/2018		

*After Being Made Inactive:*

Existing Registrations							SHOW/HIDE ADVANCED SEARCH
* Rows with <b>GREEN BACKGROUND</b> have been created in new portal.						EXCEL	COLUMN VISIBILITY
Registration Status	Eligibility Status	Elig Status Date	Compensation Status	Comp Status Date	Most Recent Correspondence	Print	
Submitted	Approved	11/26/2018	Inactive	11/26/2018	6/1/2018		

### 2. Preventing Compensation and Personal Representative (PR) Amendments on Denied Claims

– If a claim is in a “Denied” status, you will not be able to select the options for Compensation or PR amendments until an Eligibility amendment (“Add New Condition” or “Other Eligibility Amendment”) is submitted. Please see the [How to file an Amendment](#) document available on [www.vcf.gov](http://www.vcf.gov) for further instructions on when amendments are appropriate and how to submit them online.

Home Print Form Upload File(s) View Document(s)

CLAIM DETAILS **AMENDMENTS** CORRESPONDENCE VIEW DOCUMENTS DOCUMENT CHECKLIST

Amendments ADD NEW CONDITION OTHER ELIGIBILITY AMENDMENT **COMPENSATION CHANGE** ADD OR MODIFY A PR OR GUARDIAN REMOVE PR OR GUARDIAN

Amendment #	Type	Date	Submitted By
There are no amendments associated with this claim.			

**3. Warning Message if an Amendment Cannot be Submitted** – If an amendment cannot be submitted on a claim because its current status does not allow the submission of that type of amendment, the following warning will be displayed: “This type of amendment cannot be created at this time based on the current status of your claim. Please click the button below to show what amendments are currently available to be submitted. If you feel that you received this message in error, please contact the VCF Helpline (1-855-885-1555).”

Click the green button below the message to see the types of amendments you are able to submit at this time, or click the red “x” to close the message.

The screenshot displays the user interface of the September 11th Victim Compensation Fund website. At the top left, there is a logo with an American flag and the text "September 11th Victim Compensation Fund". To the right, there is a "VCF Helpline: 1-855-885-1555" link and a user profile icon labeled "esolantest". A red notification banner at the top right states "Your information has not been saved." with a close button (X) and a link to "see the error summary for more details". Below the banner, there are "Update File(s)" and "View Document(s)" buttons. The main navigation bar includes "Home" and "Print Form". The secondary navigation bar has tabs for "CLAIM DETAILS", "AMENDMENTS" (which is selected), "CORRESPONDENCE", "VIEW DOCUMENTS", and "DOCUMENT CHECKLIST". The central content area features a large red warning message box with a close button (X) in the top right corner. The message text reads: "This type of amendment cannot be created at this time based on the current status of your claim. Please click the button below to show what amendments are currently available to be submitted. If you feel that you received this message in error, please contact the VCF Helpline (1-855-885-1555)." Below the message is a green button with a refresh icon and the text "SHOW CURRENTLY AVAILABLE AMENDMENTS". At the bottom, there is a section titled "Amendments" with several buttons: "ADD NEW CONDITION", "OTHER ELIGIBILITY AMENDMENT", "COMPENSATION CHANGE", "ADD OR MODIFY A PR OR GUARDIAN", and "REMOVE PR OR GUARDIAN".